





Supporting forensic staff – some ideas to promote and sustain staff wellbeing

Tom Squire

The only UK-wide charity dedicated solely to tackling child sexual abuse

The Lucy Faithfull Foundation is...

- A child protection charity operating across the whole of UK
- Specialising in prevention of child sexual abuse
- Named after Baroness Faithfull of Wolvercote life peer and former Director of Social Services in Oxfordshire
- Set up the Stop It Now! helpline and campaign in 2002

Overview



- Trauma, vicarious trauma, compassion fatigue, burn out
- Barriers to recognition of the issues
- What might help?
- Our experience at LFF and on the Stop It Now! helpline
- Disclaimer

Potential consequences of trauma for victims:

 Premature sexualisation: confusion around the meaning and purpose of sex; associations with sexual anxiety, promiscuity, risk taking, risk aversion, arousal problems, flash backs

 Stigma: viewing the self and sex as shameful and 'dirty'. Carrying the guilt and responsibility that belongs to the person who abused

Potential consequences of trauma for victims:

 Betrayal: difficulties in trust, especially in intimate relationships, and respect, especially in regard to authority figures

 Powerlessness: problems with efficacy and self esteem, depression, fatalism

Potential <u>consequences</u> of engaging with abusive content for workers:

• Sexualisation: seeing things that only those who abuse used to see. Anxieties about arousal to images, or that prospect. Preoccupation with abuse, hyper-vigilance, arousal problems, flash backs

Stigma: 'How can you do that job?' 'Doesn't it make you go mad?'

Potential <u>consequences</u> of engaging with abusive content for workers:

 Betrayal: becoming nihilistic. Feeling disappointed in mankind as a man. Feeling disappointed in mankind as a woman

 Powerlessness: seeing no end to the work, seeing no outcome to the work, feeling impotent about volume, depravity

Potential impact of working with traumatic material:

Trauma

Vicarious Trauma

Compassion Fatigue

Burnout



Trauma and Vicarious Trauma

 Trauma: exposure to actual or threatened death or serious injury or sexual violence

 Vicarious Trauma [VT]: The witnessing of, or learning about another's traumatic experience evoking an empathic response

Compassion Fatigue and Burnout



Compassion Fatigue: the cost of caring; fatigue from empathic engagement

 Burnout: the stress and demands of the work; lack of resources; emotional exhaustion; lack of a sense of accomplishment. It may attach to other issues, like PRINTERS & STAPLERS!

Barriers to recognition of impact issues

- Organisational: time, costs, resources, commitment, especially when VT is intermittent
- Martyrdom: 'If I don't do this, who will?'; 'What do my feelings matter when ...?'
- Suspicion of outsiders: 'Coming over here, suggesting things...'
- A culture of stoicism and 'ruggedness': particularly powerful in organisations traditionally characterised by a masculine ethos
- Stigma: a sense of personal failure, fears of how they will be perceived by colleagues, selfblame, etc

So what might help?



Stop It Now! helpline and staff support

- Check-in and check-out at the start of shifts
- Duty manager accessible at all times
- Team meetings and ongoing training
- 1:1 and peer supervision
- Slack channel real time communication with colleagues and managers
- Feedback about work (internal and external)
- Celebrating successes
- Evaluation of service



Solutions - individual level

- Compassionate detachment
- Compassion satisfaction
- Vicarious resilience
- Vicarious transformation
- Tetris!

Compassionate detachment

- The ability to be present with a person while remaining separate from the outcomes of their predicament
- It's not indifference
- It allows us to carry on working and resist burnout
- The skill is to accept the limits of what one can do, and to do what one can do to the limit of our skill

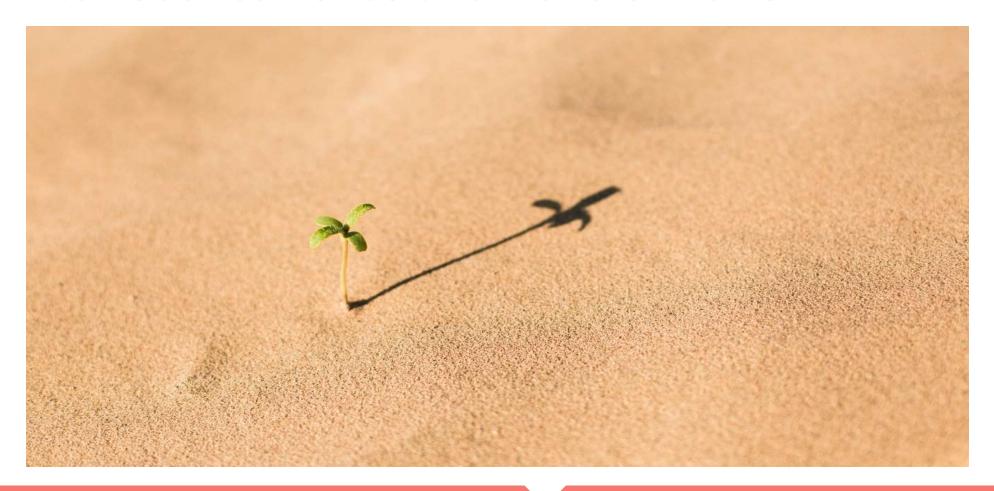
Compassion satisfaction

This comes from knowing or believing that our work has positive impacts

 Occasionally we may need reminding of this, if formal or organisational feedback is not forthcoming

We may need to consciously connect our work with its outcomes

Vicarious resilience and transformation



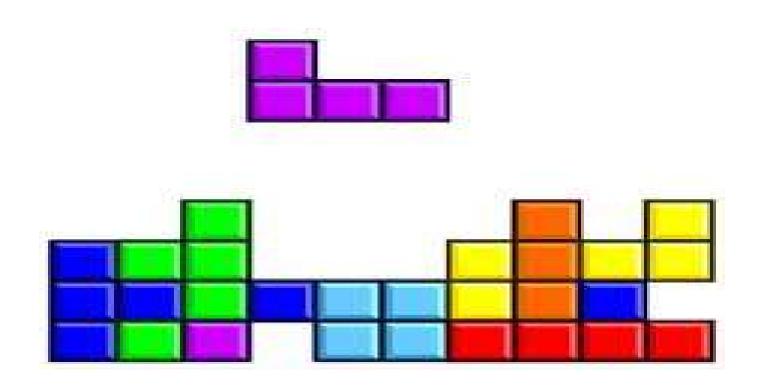
Vicarious resilience and transformation

- Tapping into others' resilience and benefitting from it
- Mental judo: we can transform our potentially negative response into a positive one by considering the outcomes of our work (which may never be known)
- We have to connect with others who do the same work
- We have to construct a sense of hope and meaning in the work
- Many victims of crime 'bounce back', and so may we

Solutions: Institutional

- 1. Leadership and mission
- 2. Management and supervision
- 3. Employee empowerment, and working environment
- 4. Training and professional development
- 5. Staff healthcare and wellbeing

Tetris!



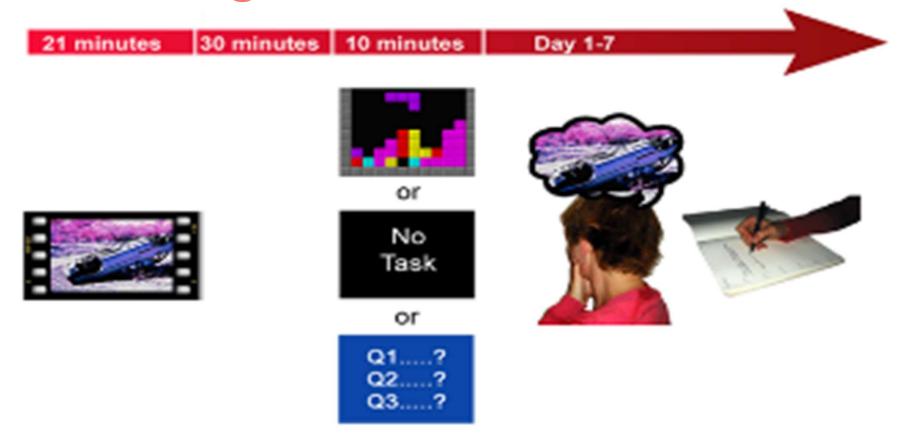
Trauma and imagery

 People in law enforcement who are affected by or traumatised by abusive imagery report:

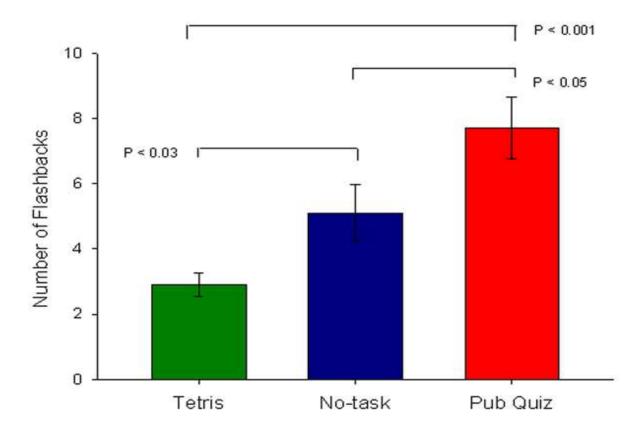
Intrusive memories, or 'flashbacks', of the images themselves

Preoccupation with the material, and its subject matter

Tetris – a cognitive vaccine for flashbacks



Key outcome variable: flashback frequency in diary over 1-week for the three conditions



Holmes EA, James EL, Kilford EJ, Deeprose C (2010) Key Steps in Developing a Cognitive Vaccine against Traumatic Flashbacks: Visuospatial Tetris versus Verbal Pub Quiz. PLOS ONE 5(11): e13706. https://doi.org/10.1371/journal.pone.0013706

Diary compliance and recognition memory after 1-week

Measure	No-task (n = 20)		Tetris (n = 20)		Pub Quiz (n = 20)		ANOVA
	mean	sem	mean	sem	mean	sem	_
Diary compliance	8.60	0.94	8.80	1.32	8.75	0.85	$F_{(2.57)} = 0.82 \text{ (NS)}$
Recognition memory score	20.95	1.59	20.65	0.64	19.65	1.04	F _(2, 57) = 0.34 (NS)

doi:10.1371/journal.pone.0013706.t005

Holmes EA, James EL, Kilford EJ, Deeprose C (2010) Key Steps in Developing a Cognitive Vaccine against Traumatic Flashbacks: Visuospatial Tetris versus Verbal Pub Quiz. PLOS ONE 5(11): e13706. https://doi.org/10.1371/journal.pone.0013706

Tetris: summary

- There was no significant difference between the groups in terms of their recalling the factual content of the traumatic film: the Tetris players were just as likely to recall what happened, but they were less emotionally 'disturbed' by it
- Playing Tetris appears to dampen the intrusive, involuntary feature of flashback memories

Finally some staff suggestions

- The work environment: a space away from desks for breaks; pleasant environment etc
- Debriefing, breaks, time-limits on exposure
- Peer support and sympathetic management who 'get it'
- Feedback from cases
- Consideration given to other disturbing content aside from IIOC

Let's keep an eye on the bigger picture...





Child sexual abuse is preventable, not inevitable.

Thank you for your attention

Tom Squire
Clinical Manager
The Lucy Faithfull Foundation